

S4A, Solutions for Aviation, S.L. has established an integrated management policy under the principles of the **UNE-EN-ISO 9001 Quality Management System and AS/EN-ISO 9100 Aerospace Quality Management System** standards. Being aware of the commitments to its customers and other stakeholders, **S4A** confirms its commitment to **continuous improvement** and **excellence** in all its actions and in the provision of services:

- Design and control of the manufacture of aeronautical systems and structures under development.
- Design updates for aircraft.
- Aeronautical consultancy and training.

This policy integrates the main aspects of interest for both **S4A** and its stakeholders: *Ethical Principles, Quality, Information Security, Safety and Quality of Service, Health and Safety at Work, Equal Opportunities and Environment* and is specified in the following commitments of action:

- The provision of services based on **sustainable development with ethical and social responsibility principles**.
- Compliance with the expectations, **legal requirements and/or standards** of customers and other interest groups.
- The **satisfaction of our clients' needs** with a criterion of **maximum quality**.
- Compliance with **aeronautical safety standards**, as well as promoting the safe, efficient and sustainable development of air transport.
- The protection and adequate treatment of **personal data and information**.
- The promotion of a **safe and healthy working environment** and the promotion of the **well-being** of our team
- The promotion of an adequate **working climate, equal opportunities, non-discrimination**, respect for **diversity** in the workplace and the **reconciliation** of family and working life, favouring the **development of our people**.
- The development of our processes with maximum **respect for the environment**.
- The **profitability** of the business as a guarantee of future and growth.

This Policy is communicated to **S4A** personnel and accessible to all interest groups that require it. It is reviewed annually to ensure its consistency with the company's circumstances and with the needs and expectations of its stakeholders.

S4A encourages the commitment of all its employees to comply with the aforementioned principles and provides the necessary resources to establish, implement, maintain and improve the Management System.



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